

Date of Issue : 26 August 2026

To : Sisonke Health Medical Scheme Members

Communication : Important Scheme Updates

Dear Sisonke Member,

We understand that the closure of Fountains Medical Centre and the Scheme's recent Section 189 restructuring process may have raised concerns about the future of Sisonke Health Medical Scheme.

We would like to re-assure members that these changes are part of a structured and deliberate process to ensure that we reduce operating costs, thereby strengthening the Scheme's sustainability and protecting the continued provision of healthcare services to you as our member.

It is important to emphasise that only the Fountains Medical Centre is closing, the Scheme's other Medical Centres namely Kerk, Westonaria and Bornite will remain open and continue serving members.

Sisonke Health Medical Scheme remains focused on building a stronger and more sustainable future, the decisions taken are therefore necessary in order to ensure that future. New and exciting developments are underway to improve our healthcare services and enhance the experience of our members. Further details and information will be shared with members in due course.

Thank you for your continued trust and commitment in Sisonke Health Medical Scheme.

"Your Health, Your choice, Your Future"

A handwritten signature in black ink, appearing to be 'Ntando Ndonga', written over a horizontal line.

Ntando Ndonga
Principal Officer